CURRICULUM VITAE

While I have experience in customer service, my true passion has always been in IT and I am naturally inclined to work with computers and technology. To build upon my skills, I recently graduated from an IT Technician Traineeship specialising in troubleshooting hardware and software issues through a series of courses from CompTIA, Microsoft, Cisco, practical work and official certifications. I have excellent communication and problem-solving skills, with an emphasis on teamwork and a strong work ethic. I am looking forward to establishing a career in the IT industry where I can prove myself as an asset.

PERSONAL DETAILS

NAME: Stoycho Donev

RESIDES: Crewe

TRANSPORT: Full UK driving licence and vehicle

LANGUAGES: English, Bulgarian

RIGHT TO WORK: Right to work within the UK (indefinite leave to remain)

CONTACT DETAILS: (M) 07955 592012
                                          (E) contact@stoychodonev.co.uk
                                          (W) https://stoychodonev.co.uk/
                                          (GH) https://github.com/stoychod *(please email to request access)*

                                          (LI) https://www.linkedin.com/in/stoycho-donev

CODING TRAINEESHIP   **IT Career Switch Ltd**
                                          Coding Traineeship – Full stack developer
                                          1-year program

                                          During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

                                          ● HTML5, CSS3, JavaScript
                                          ● PHP, SQL, React, jQuery
                                          ● Python, Node.js, Bootstrap
                                          ● Command line, Git, GitHub
                                          ● Remote API access

ADDITIONAL TECHNOLOGIES:
                                          • Redux, MaterialUI, Express, MySQL, PostgreSQL, Docker

DEVELOPMENT EXPERIENCE:
Below are the two briefs of development projects I completed with IT Career Switch which can be found in my bio: https://stoychodonev.co.uk/

Portfolio Project #1: "Gazetteer"
The specification was to reply to a website specification for a map-based app to provide information on countries, with a focus on a "mobile-first" development. Preferably using a framework, to then develop HTML, CSS and JavaScript with JQuery modules that use PHP server-based components to source data from third-party APIs (Geonames, OpenWeather).
The solution is assessed on its delivery to specification, functionality, and usability.

Portfolio Project #2: "Company Directory"

A more rigorous reply to this specification was required as a user requirements document was needed to be prepared which, when signed off, triggers the release of SQL allowing to develop a "mobile-first" application to maintain a company personnel database (MySQL). Sign off is only achieved upon the student supplying an independently witnessed document providing confirmation of the system's ability to perform error-free.

CAREER HISTORY:

Jan 2023 – Present   **Intralinks Language Services Ltd**
POSITION HELD: **English-Bulgarian Interpreter**

- Fluent in Bulgarian and English, providing accurate and effective interpretation services between medical professionals and Bulgarian-speaking patients, ensuring clear communication and understanding
- Collaborated with a team of medical professionals to develop a glossary of commonly used medical terms enhancing the accuracy and consistency of interpretation services
- Assisted a number of non-English-speaking patients, effectively bridging language barriers and facilitating accurate communication for improved patient care and satisfaction

May 2010 – Present   **Vernon's Fish Bar**
POSITION HELD: **Kitchen Staff Member**

- Learned other teammates' work tasks to train as backup
- Followed proper handling and sanitation procedures to comply with food safety standards and protocols
- Sanitised dining ware and kitchen equipment according to health code standards
- Made food according to standard recipes with requested changes for customer satisfaction

EDUCATION:
2019   **MIT – EdX**
6.00.1x Computer Science

2017 – 2018   **Rice University via Coursera**
Principles of Computing
Interactive Programming in Python

2010 – 2012   **Stoke College**
Level 2 and 3 in Electrotechnical Technology